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## Parent Link Login Help

### Logging In to ARIS Parent Link

Before you can log in to the ARIS Parent Link, you must have a Student ID and Password, which are supplied by your child's school. If you cannot remember your Password, click **Password Help** and follow the instructions on the [Get Password page](#).

To log in:

1. Type in your Student ID and Password.
2. Click **Log In**.

English Español 漢語 한국어 Kreyòl Ayisyen العربية Русский हिन्दी العربية Help

Please log in

1 Student ID 123456

Password \*\*\*\*\*

Log In 2

Password Help | Security Guidelines

Help! I don't know how to sign in!

What is ARIS Parent Link?

Michael Bloomberg, New York City Mayor

REMINDER: Confidentiality of student data is protected by federal law. Do not re-transmit it in any form. Use of ARIS is limited to the single purpose of improving the learning outcomes of students for whom the user has educational responsibility. Use of student data for any other purpose or failure to maintain the confidentiality of such data may result in disciplinary action. [Private Policy](#)

After you log in successfully, you are taken to the ARIS Parent Link Home page. When you log in with a temporary password, you are first asked to [change your password and provide an email address](#).

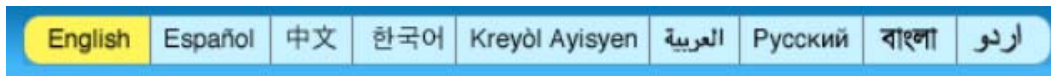
[Home](#)



## Parent Link Login Help

### ***Changing the Language***

Above the box where you log in to ARIS Parent Link is a grid containing several language options. Click a language to view ARIS Parent Link in that language.



The option to change the language is available until you log in to ARIS Parent Link.

[Home](#)



## Parent Link Login Help

### ***Creating a Permanent Password and Registering your Email Address***

After you successfully log in to ARIS Parent Link with a temporary password, you are prompted to create a permanent password and enter an email address. After you save your email address, ARIS Parent Link can send you a new password should you forget your password.

1. Click in the Set Permanent Password box and type the temporary password you used to log in.
2. Click in the Permanent Password box and enter a password you can remember. The permanent password must be at least 8 characters long and must contain a combination of letters and numbers. Retype the same new permanent password in the Confirm Password box. The same password must be entered in both boxes or an error message appears when you save your changes.

ARIS Parent Link Logout Help

### Set Permanent Password

For security purposes, please enter your single-use password. Confidentiality of data is protected by federal law. By entering this password and setting up an account on ARIS Family Portal, you confirm that you are a parent or family member authorized to view the secure data available for this student.

Single-Use Password:  1

Next, enter a permanent password. This password must contain at least 8 characters, using both numbers and letters. It cannot include your child's name.

Permanent Password:   
Confirm Password:  2

Please enter your email address. Should you forget your password, you can have a new password sent to this address. To keep your child's information secure, use an Email address that only you can access. For your convenience, gmail.com, hotmail.com, and mail.yahoo.com offer free Email accounts. Please note that these sites are not a part of ARIS Family Portal, and the NY City Department of Education is not responsible for their content or services.

Email Address:   
Confirm Email:  3

You may also change your password from the Family Portal My Account page.

OK 4

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3. Click in the Email Address box and enter your email address. Retype the same email address in the Confirm Email box. The same email address must be entered in both boxes or an error message appears when you save your changes. These boxes are filled in for you if you have already saved your email address.
4. Click **OK** to save your changes and continue. You are taken to the ARIS Parent Link Home page.

***Then next time you log in to ARIS Parent Link, be sure to remember to use your permanent password.***



## Parent Link Login Help

### **Requesting a New Password**

To view your child's information on ARIS Parent Link, you must first have a Student ID and Password. If you have not yet logged in to ARIS Parent Link or do not have a Student ID, please contact your child's school. If you already have a Student ID and an email address on record, ARIS Parent Link can send you a new Password by email.

1. On the [ARIS Parent Link Login page](#), click **Password Help**.

Please log in

Student ID

Password

1 → [Password Help](#) | [Security Guidelines](#)

2. The Get Password page opens. Click in the Email box and type your email address.

Get Password

If you have an email address on record, you can receive a new password by email.

2 → Email:

Student ID:  ← 3

4 →

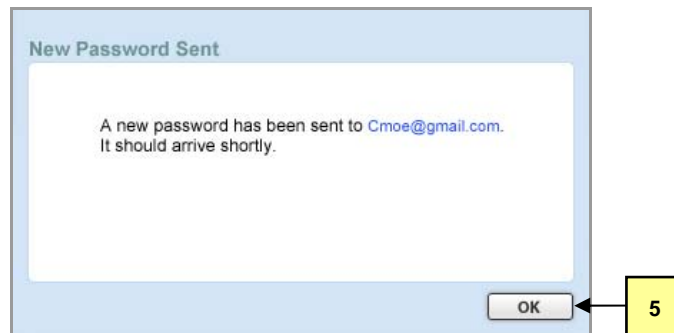
If you have not yet logged in to Family Portal, cannot recall your email address, or do not have the correct Student ID, please call your child's school for assistance.

[Return to Login page](#)

3. Click in the Student ID box and type your Student ID.
4. Click **Reset Password**. An email message containing the new Password is sent to the address you provided. To protect your privacy, your child's Student ID is not included in the email message.



## Parent Link Login Help



5. A message displays to confirm that the new password has been sent. Click **OK** to close the message window and return to the Login page. Once the email message arrives with your Password, you can [log in](#).

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